

Our new and improved troubleshooting section was carefully constructed to put the power to repair your machine in your hands. As you can tell, we have put a great deal of time and effort into the process. All of this can save you the cost of a service call which is approaching \$150 in many markets and in many cases, we can save you the cost of parts since many parts are sold from factories unnecessarily (many parts cost over \$100 alone). With all of this said, if our troubleshooting tips help you out, please donate to keep this info on the web and so we can continue to add to it for your future use. As we get the funds, we will start to post video helps too. If this info helps you, please click on the donate button and donate to help us expand and maintain our troubleshooting help. Donations are NOT tax deductable.

Alternate Calibration Codes-Icon Treadmills

The standard calibration procedure to calibrate an Icon treadmill is done by holding down the speed up and stop keys while inserting the safety key or putting the key in place (if magnetic). If your keypad is not responding, please contact our service dept. because your treadmill keypad has failed or the console computer has failed. In these cases, the keypad can be replaced in limited instances or the console has to be replaced.

Alternate codes are (these codes are generally only on treadmills made before the year 2000):

- 1. Hold down the Start/Pause key and the Speed Up keys while inserting the safety key.
- 2. Hold down the Speed Down and Incline Up while inserting the safety key.
- 3. Hold down the Speed Up and Incline Down keys while inserting the safety key.
- 4. Hold down the Speed Down and Incline Down keys while inserting the safety key.
- 5. On old TV treads only- hold down the Speed Up and Incline Up keys while inserting the safety key.
- 6. On old Options consoles only- hold down the Manual Select and Mode keys while inserting the safety key.
- 7. On old Dimension consoles only- hold down the Mode key while inserting the safety key. Press the Set Down key and then the Set Up key.

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